

# Debbie Carter

MSc, CQSW / Dip SW

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## PROFILE

### KEY SKILLS AND ATTRIBUTES

**Coaching:** delivered coaching as part of advancing women program

**Facilitation:** skilled facilitator experience of working with across wide range of management and staff.

**Training:** Designed and delivered a range of multi-agency training within various Local Authority settings

### PROFESSIONAL QUALIFICATIONS AND MEMBERSHIPS

MSc. Social Service Management

CQSW/ Diploma in Social Work

Advanced Award in Social Work

### CAREER SUMMARY

- ◆ Associate ELA Development 2019
- ◆ Strategic management within several Local Authorities Children's Services
  - Assistant Director Children's Services: 2015 - 2019
  - Head of Service Children's Services Social Work and Family Intervention: 2012 – 2015
  - Head of Service Family Support and Social Work: 2009 - 2015
  - Neighbourhood Manager Family Intervention: 2007 –2009
  - Strategic Lead Assessment and Special Projects: 2004–2007
  - Head of Service: 2002 –2004
  - Field Work Manager: 1999 –2002
  - Team Manager: 1993 – 1999
  - Social Worker: 1986 – 1993
- ◆ Coach for Advancing Women Program 2004 - 2010

### Key Achievements include:

- ◆ Introduced cultural shift program to improve performance
- ◆ Developed and delivered extensive multi-agency training program as part of 'Every Child Matters' initiative
- ◆ Remodeled workforce strategy to meet learning and development program for social workers as part of professional development in line with national Knowledge and Skills statement
- ◆ Developed and delivered major transformation projects in collaboration with partner agencies
- ◆ Contributed to several LGA Peer Reviews as member of review teams
- ◆ Effective working with Elected Members, Governance Boards and Central Government on key initiatives